

#### THE WORLD OF WORK IS CHANGING ...

BW Research's mission is to understand and anticipate these changes. Our work supplies communities with accurate and reliable data and analyses to support better investments, policies, and decision-making.

#### Key Takeaway:

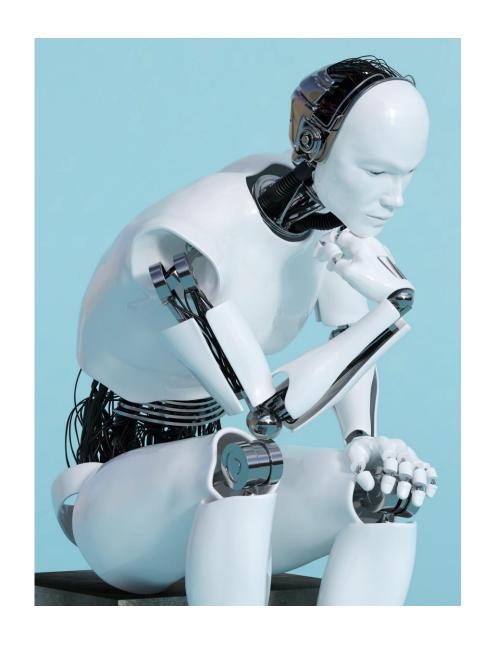
The industrial age is over...

"Change begets change. Nothing propagates so fast." Charles Dickens, Bleak House

#### Focus on:

- (1) Technology Innovation, (2) the Changing Social Contract, and
- (3) the Global Digital Workplace.

## Technology Innovation



47 Percent of U.S. Jobs are at Risk for Automation





Subway and Streetcar Operators

Agricultural Equipment Operators

Sewing Machine Operators

Textile Winding Operators

Logging Equipment Operators

Metal Pourers and Casters

Heavy and Tractor-Trailer Truck Drivers

Taxi Drivers and Chauffeurs



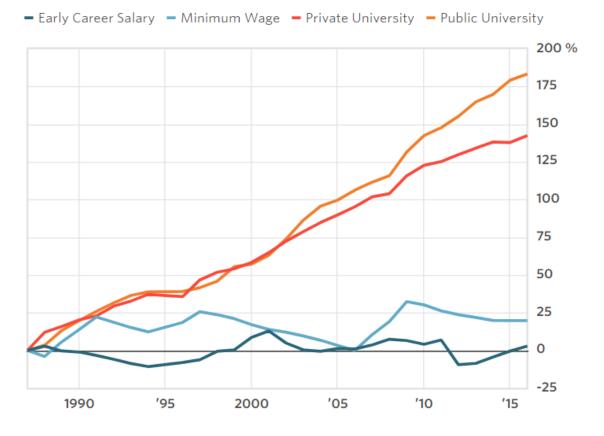


# The Changing American Dream

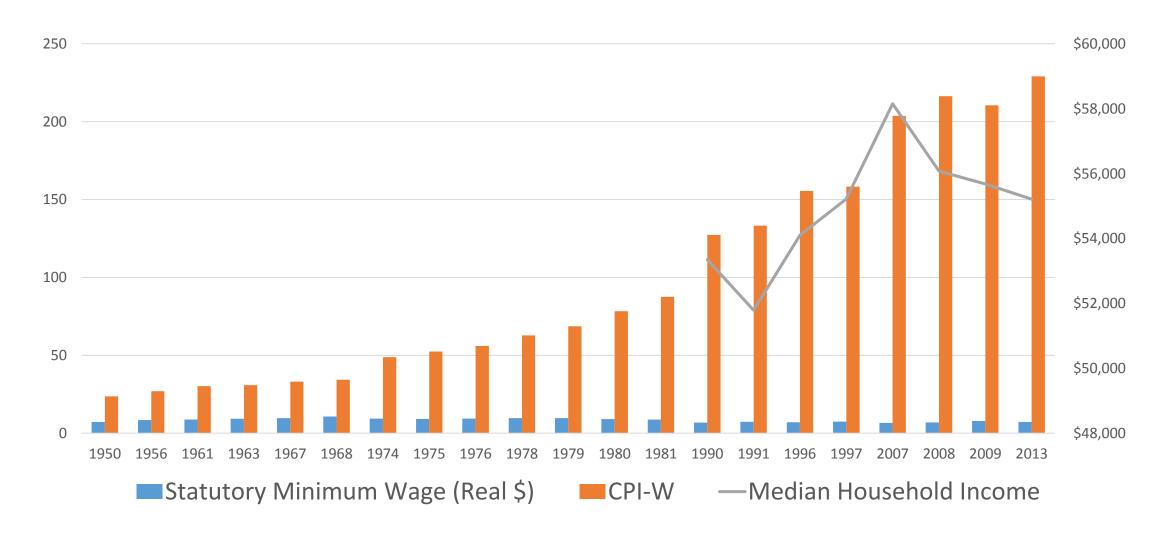
# Breaking of Social Contract

#### Tuitions rise, salaries don't

Percentage change since 1987, adjusted for inflation



### Inflation and the Real Minimum Wage



## Global Digital Workplace





## Education & Workforce Development







#### VALUE OF HUMAN CAPITAL

Historically I-Shaped







### VALUE OF HUMAN CAPITAL

Transitioning to "T" Shaped





## 21st CENTURY: M-Shaped Employees





"The plain rule is to do nothing in the dark, to be a party to nothing underhanded or mysterious, and never to put his foot where he cannot see the ground."

Charles Dickens, Bleak House

